Pricing for every business, at any stage

Try any plan free for 14 days. No hidden fees.

Euros € ● US Dollars $

Starter

$25

per user/month
billed annually

- ✓ Unlimited inbound & intracompany calls
- ✓ Click to call
- ✓ Automated call distribution
- ✓ Mobile app
- ✓ Unlimited call queuing
- ✓ International numbers
- ✓ (160+ countries)

Compare plans

CONTACT SALES

Essential

$30

per user/month
billed annually

- ✓ **All Starter features, plus...**
- ✓ Advanced analytics with unlimited history
- ✓ Real-time client dashboard
- ✓ Integrations to other systems
- ✓ Open API
- ✓ Skill-based routing
- ✓ Smart queueing
- ✓ SMS / Text messages
- ✓ Workflow Automation

Compare plans

CONTACT SALES

Expert

$50

per user/month
billed annually

- ✓ **All Essential features, plus...**
- ✓ Salesforce integration
- ✓ Power Dialer, Smart Dialer
- ✓ Call Monitoring (Call Barging, Call Whispering)
- ✓ Wallboards
- ✓ Speech to text
- ✓ Single Sign-On (SSO)
- ✓ SQL Exporter
- ✓ Unlimited concurrent calls

Compare plans

CONTACT SALES

Custom

Contact us for tailor-made offer

- ✓ **All Expert features, plus...**
- ✓ Custom onboarding
- ✓ Unlimited outbound calls (Flat rates)
- ✓ Enterprise-level security
- ✓ Developer support
- ✓ Custom reporting
- ✓ SLA

Compare plans

Request a quote

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Detailed pricing overview

	Starter	Essential	Expert	Custom
Price per user per month (billed annually)	25	30	50	contact us
Minimum number of users	1	1	1	1
Maximum number of users	unlimited	unlimited	unlimited	unlimited
Phone number included in the plan	1 standard local number free	1 standard local number free	1 standard local number free	1 standard local number free
Price of each additional number per month	from 6 €	from 6 €	from 6 €	from 6 €
Price of SMS messaging	—	per message	per message	contact us
Maximum number of callers in queue	unlimited	unlimited	unlimited	unlimited
Free inbound calls & internal calls (toll-free excluded)	✓	✓	✓	✓
Storage for recordings	1 month	unlimited	unlimited	unlimited
Price of outbound calls	per min	per min	per min	contact us

Package comparison

Compare the packages and find the right one for you

Voice features	Starter	Essential	Expert	Custom
Call queuing	✓	✓	✓	✓
Call recording	✓	✓	✓	✓
Internal calls / Extensions	✓	✓	✓	✓
Voicemail	✓	✓	✓	✓
Mobile app	✓	✓	✓	✓
International numbers	✓	✓	✓	✓
Toll free numbers	✓	✓	✓	✓
Short numbers	✓	✓	✓	✓
Number porting	✓	✓	✓	✓
Fax to email	✓	✓	✓	✓
Business hours	–	✓	✓	✓
Personalized greetings & music	–	✓	✓	✓
Internal phone number tags	–	✓	✓	✓
SMS / Text messages	–	✓	✓	✓
Conference calls	–	✓	✓	✓
Call masking	–	✓	✓	✓

Intelligent call routing				
Automated Call Distribution (ACD)	✓	✓	✓	✓
Call Flow Designer	✓	✓	✓	✓
Go-To CFD Feature	–	–	✓	✓
Caller-based routing	–	✓	✓	✓
Preferred agent	–	✓	✓	✓
Automatic outbound caller ID	–	✓	✓	✓
Ring groups	✓	✓	✓	✓
Automated call redirection	–	✓	✓	✓
Interactive Voice Response (IVR) menu	–	✓	✓	✓
VIP Queues	–	–	✓	✓
Skill-based routing	–	✓	✓	✓
Smart routing	–	contact us	contact us	contact us
Productivity				
Ring on speakers	✓	✓	✓	✓
Voicemail by email	✓	✓	✓	✓
Click to Call	✓	✓	✓	✓
Desktop notifications	✓	✓	✓	✓
Callback	–	✓	✓	✓
Smart detection of resolved missed calls	–	–	✓	✓
Call tagging	–	✓	✓	✓
Mandatory tagging	–	–	✓	✓
Comment on calls	–	✓	✓	✓
Custom fields	–	✓	✓	✓
Contact tagging	✓	✓	✓	✓
Real-time customer card	–	✓	✓	✓
After-call work	–	✓	✓	✓
Blacklist	–	✓	✓	✓
Transfer	–	✓	✓	✓
Speech to text	–	–	contact us	contact us
Smart dialer	–	–	✓	✓
Power dialer	–	–	✓	✓
Integrations				
Contact importer	✓	✓	✓	✓
Contact history	✓	✓	✓	✓
Shared contacts	✓	✓	✓	✓

Contact details before picking up the call	✓	✓	✓	✓
Create tasks directly from CloudTalk	–	✓	✓	✓
API	–	✓	✓	✓
Workflow Automation	–	✓	✓	✓
Access to developer API support	–	✓	✓	✓
Integrations	–	✓	✓	✓
Salesforce Service Cloud integration	–	–	✓	✓
Salesforce Sales Cloud integration	–	–	✓	✓
Statistics and monitoring				
Call statistics	✓	✓	✓	✓
Advanced analytics with unlimited history	–	✓	✓	✓
Call monitoring (Call barging, Call whispering)	–	–	✓	✓
Agent reporting	–	✓	✓	✓
Real-time client dashboard	–	✓	✓	✓
CSAT Score	–	–	in progress	in progress
Wallboard	–	–	✓	✓
Custom reporting	–	–	–	✓
Utilities				
Security	✓	✓	✓	✓
Online user management	✓	✓	✓	✓
Unlimited concurrent calls	–	–	✓	✓
Responsive web admin	✓	✓	✓	✓
Single Sign-On (SSO)	–	–	✓	✓
SQL Exporter	–	✓	✓	✓
Customer support				
Help center access	✓	✓	✓	✓
Email support	✓	✓	✓	✓
Phone support	–	–	✓	✓
Onboarding coach	–	–	✓	✓
Dedicated account manager	–	–	–	✓
SLA	–	–	–	✓
	GET STARTED	GET STARTED	GET STARTED	GET STARTED

Please note that our prices are VAT exclusive. VAT will be billed to EU customers in line with the applicable rates of their member state unless a valid VAT number is provided. For more information please visit **geographic phone number pricing** and **country coverage for phone numbers.**

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Product
- Call Center App
- Inbound Call Center
- Outbound Call Center
- Business Phone System
- Features
- Pricing

Features
- International numbers
- SMS / Text messages
- Call Flow Designer
- Call Center Analytics
- Call Center Recording
- Interactive Voice Response
- SIP Trunking Software
- Click to Call
- Smart Dialer
- Power Dialer

Integrations
- Salesforce
- Zendesk
- HubSpot
- Pipedrive
- Zoho CRM
- Gong
- Zapier
- Freshdesk
- Help Scout
- Intercom

Resources
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